

NORTH HERO HOUSE

INN & RESTAURANT

Rooms & Grounds Maintenance

Reports to: Maintenance & Grounds Manager

Welcome to the North Hero House. We are so happy that you joined our dedicated, diverse and evolving team. We are fortunate to enjoy a unique history and abundant natural beauty in the North Hero Village and our legacy of excellence and gracious hospitality lives on with each of us. Focused on teamwork and purpose, we know that together we can learn, grow and continue to serve our community of locals and visitors for years to come.

North Hero House is a charming 26-room inn nestled in the picturesque village of North Hero, VT. With breathtaking views of Lake Champlain, our inn offers guests a cozy retreat and unparalleled hospitality. Our establishment features a full-service year-round restaurant serving delicious cuisine sourced from local ingredients, as well as a seasonal outdoor restaurant open during the summer months.

Our Vision: To embrace our legacy, creating cherished memories.

We celebrate our historic lakeside setting where locals and visitors can gather, ensuring that every guest leaves with cherished memories of their time spent with us. Through showcasing our incredible location and hospitality, we aspire to become the premier dining and lodging destination in the Lake Champlain region, offering unparalleled opportunities for relaxation, recreation and connection. ***We love it here!***

Love

Excellence

Respect

Compassion

Honesty

Job Description:

Our Maintenance staff keep us going. Maintenance is responsible for our grounds upkeep and repairs and general maintenance of our facilities. A good candidate will have a positive attitude, basic carpentry ability and a love of the outdoors.

Responsibilities Include but are not Limited to:

- Coordinating and overseeing maintenance work and inspections on the premises, ensuring timely follow-up.
- Managing inventory to keep tools and supplies stocked and well-organized.
- Conducting regular inspections to ensure the functionality of all safety systems.
- Performing general maintenance tasks, such as paint touch-ups, drywall repair, basic electrical, plumbing, and HVAC maintenance.
- Scheduling appointments for specialized repair needs, such as electrician or plumbing services.
- Proactively identifying and addressing issues through preventative maintenance measures.
- Addressing guest or departmental requests promptly and efficiently.
- Crafting and installing specialized furniture or equipment as needed.
- Performing seasonal opening and closing duties, such as maintaining gardens and docks.
- Maintaining the grounds and gardens to ensure an inviting environment.
- Approaching all tasks with a guest-centric mindset.
- Welcoming and assisting guests as required throughout the property.

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